

# TERMS AND CONDITIONS

## RESERVATIONS

Wildlife Safari requires a deposit of 20% of the total tour cost to confirm your travel arrangements with balance of payment due sixty days prior to your departure date. Some suppliers may require additional deposits and this will be advised at time of reservation. Reservations will be cancelled if final payment is not received by the due date with full loss of deposit. Changes to existing reservations will incur a \$ 50.00 administrative fee and any changes made within sixty days of the departure date will be charged at the cancellation penalties outlined below. All airline tickets and tour documents will be sent about two weeks prior to your departure date unless requested in writing.

## CANCELLATIONS

All cancellations must be received in writing by Wildlife Safari and all cancellations will be charged a cancellation penalty based on the number of days prior to departure date :

*Cancellations more than 60 days*

No refund of deposit

*Cancellations less than 60 days*

No refund of land cost

Some tour arrangements may incur additional cancellation penalties. There is no refund for any unused portions of your arrangements once travel has commenced. Cancellation penalties on airfares are additional and are excluded from the above cancellation charges. Cancellation insurance is suggested and may be purchased from Wildlife Safari or your travel agent.



## IMPORTANT INFORMATION

All airfares, surcharges & ticketed taxes are current at quotation date and may change without notice prior to ticketing. Wildlife Safari is not responsible for changes in airline schedules, airfares, surcharges, ticketed taxes, cancellations, frequent flyer program(s) conditions, damage or loss of any baggage and/or flight overbooking. All claims for any loss or injury suffered on any airline must be made directly with the airline involved.

The accommodations confirmed may not always be available and may be substituted for comparable accommodations. Single rooms may not be available at times due to the very limited capacity of hotels, resorts, lodges and camps.

All costs are based on known costs and rates of exchange at quotation date and significant changes beyond the control of Wildlife Safari will be passed on. Costs include expenses incurred by Wildlife Safari including brochure printing and distribution, advertising, sales and marketing, promotions, free call reservation service as well as commissions and other incentives to your licensed travel agent who is responsible for handling your travel arrangements and will assist with obtaining required visas and other travel documents.

Wildlife Safari reserves the right to alter any travel arrangements due to local conditions beyond our control. Wildlife Safari retains the right to refuse any person from joining or continuing any travel arrangements for any reason or if the person causes or is deemed to cause any hazard, damage or inconvenience to him/her, third parties, staff, flora, fauna or property.

## STATEMENT OF RESPONSIBILITY

Wildlife Safari (Australia) Pty Ltd and its agents act only as agents for the traveller with respect to services provided, including, but not limited to, accommodations and meals in hotels, resorts, lodges, camps and restaurants, as well as all transportation and activities.

All services are provided by suppliers who are independently owned and operated and are not controlled by Wildlife Safari (Australia) Pty Ltd. Wildlife Safari (Australia) Pty Ltd takes all precautions with the selection of various suppliers but is not responsible or liable for any loss or damage incurred by the traveller and caused by any independent supplier.

Wildlife Safari (Australia) Pty Ltd takes all reasonable precautions to make our travel arrangements as secure as reasonably possible for all passengers and others. Wildlife Safari (Australia) Pty Ltd and its agents shall not be responsible or liable for any injury, loss, damage, delay or inconvenience arising out of, or in connection with, any defect in any vehicle or any act, including any acts of terrorism, industrial action, government directives, war, civil disturbances, acts of God, neglect, accident, error or omission for the provision of any travel arrangements. All travel involves possible personal risk that travellers must determine. Wildlife Safari (Australia) Pty Ltd suggests consulting the Department of Foreign Affairs and Trade for their travel advisories. Wildlife Safari (Australia) Pty Ltd reserves the right to accept or decline any person from joining or continuing on any tour arrangements.

The sole and exclusive responsibility and liability of any participating airline shall be in accordance with and as limited by the contract of carriage in the passenger's ticket, the applicable tariffs and the provisions of the Warsaw Convention. The airlines are not responsible or liable for any act, omission or occurrence during the time passengers are not on board their aircraft. Independent contractors that do not act on behalf of the airlines and who do not have a direct business association or relationship provide the tour services other than air transportation provided by the airlines.



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